

# 1 Thunderbird v3 and IMAP/SMTP Configuration

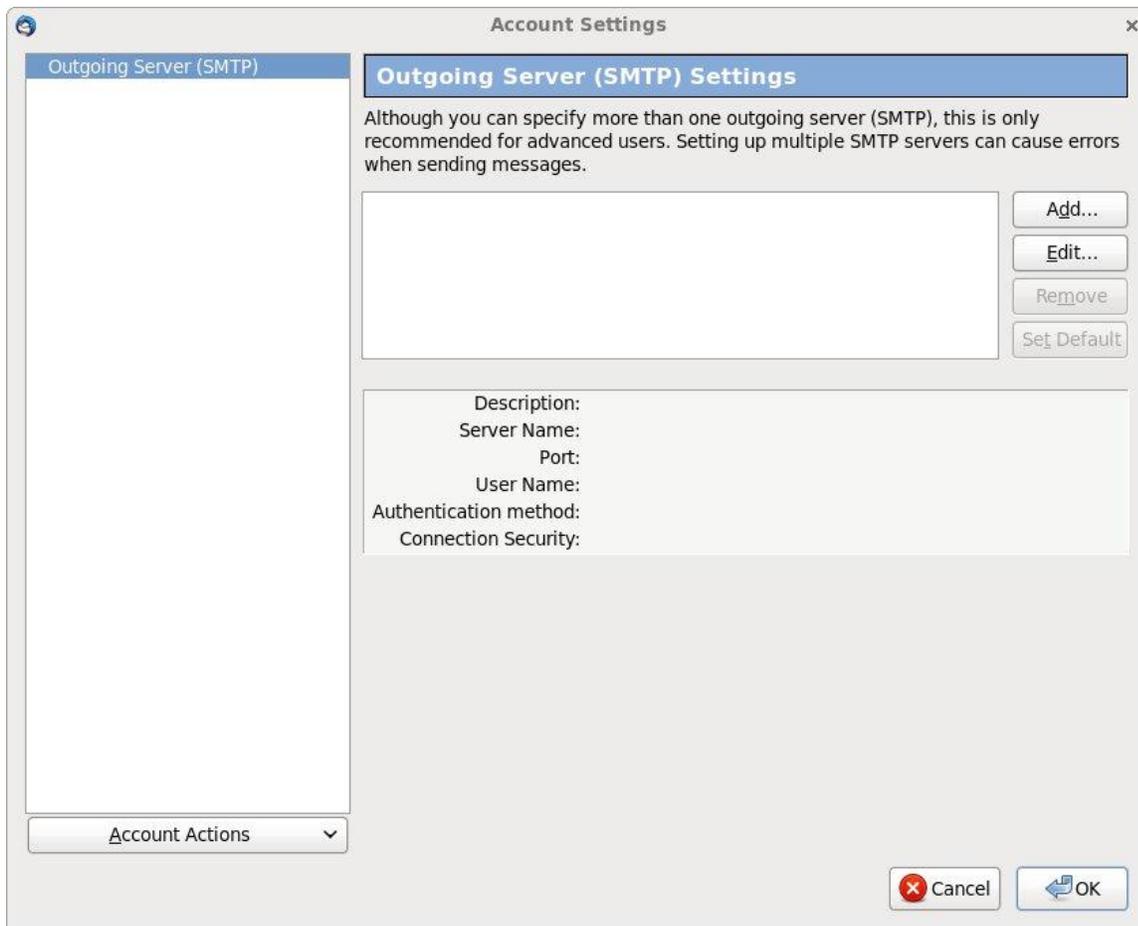
The following applies to Thunderbird v3 and later versions on Linux, Mac, and Windows. There are some minor differences in the menu structure between Thunderbird on different OS's, as well as additional choices in forms in later versions of Thunderbird. Thunderbird 3.0 on Linux is shown in screenshots.

## 1.1 Create an IMAP/SMTP Configuration for Thunderbird v3

### 1.1.1 Thunderbird v3 Create Config – Access Account Settings

In the “Thunderbird” application, under the “Edit” menu option, select “Account Settings”. Under Account Actions, select “Add Mail Account”.

- Windows: “Account Settings” is under the “Tools” menu option.



### 1.1.2 Thunderbird v3 Create Config – Begin Configuration

You will next be prompted for your username and password. Enter your SERVICES domain username and password.

Thunderbird will then attempt to guess your account settings for Incoming and Outgoing Email. This step usually fails, as shown below. Your experience may vary. We will correct most of the parameters in this form, and then use manual setup to complete the configuration.



The screenshot shows the "Mail Account Setup" dialog box. At the top, it displays the user's name as "Test User 6" and the email address as "test\_user\_6@fnal.gov". The password field is masked with dots, and there is a "Remember password" checkbox. A "Start over" link is visible. Below this, a bold message states: "Thunderbird failed to find the settings for your email account." Underneath, there are fields for "Username" (test\_user\_6), "Incoming" (fnal.gov), and "Outgoing" (smtp.fnal.gov). The "Incoming" section shows "POP" as the protocol, "110" as the port, and "None" as the encryption method. The "Outgoing" section shows "SMTP" as the protocol, "587" as the port, and "STARTTLS" as the encryption method. At the bottom, there are buttons for "Manual Setup...", "Cancel", and "Create Account". A "Re-test Configuration" button is also present next to the username field.

### 1.1.3 Thunderbird v3 Create Config – Adjust Initial Parameters

Fix the Incoming and Outgoing hostnames, the protocol, port numbers and connection security. The result should look more like:



You can then select "Re-test Configuration". If it succeeds, and it should if you already have an Exchange 2010 account, then you will see two green balls to the left of the configuration as shown below. You may now select "Create Account". While this passes Thunderbird's tests, there are still fields that should be manually configured to complete the client configuration.

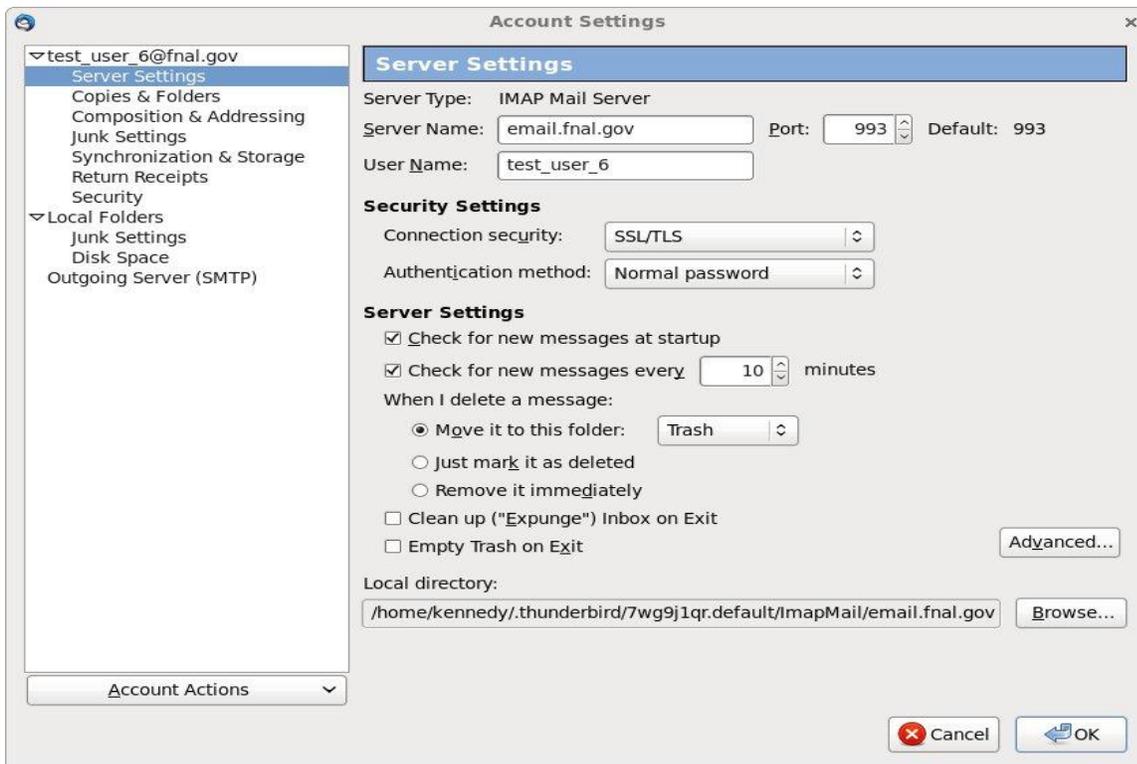


### 1.1.4 Thunderbird v3 Create Config – Manually Adjust Incoming Parameters

Please check your account settings. The Incoming Server settings are listed in the Server Settings area under your configuration name.

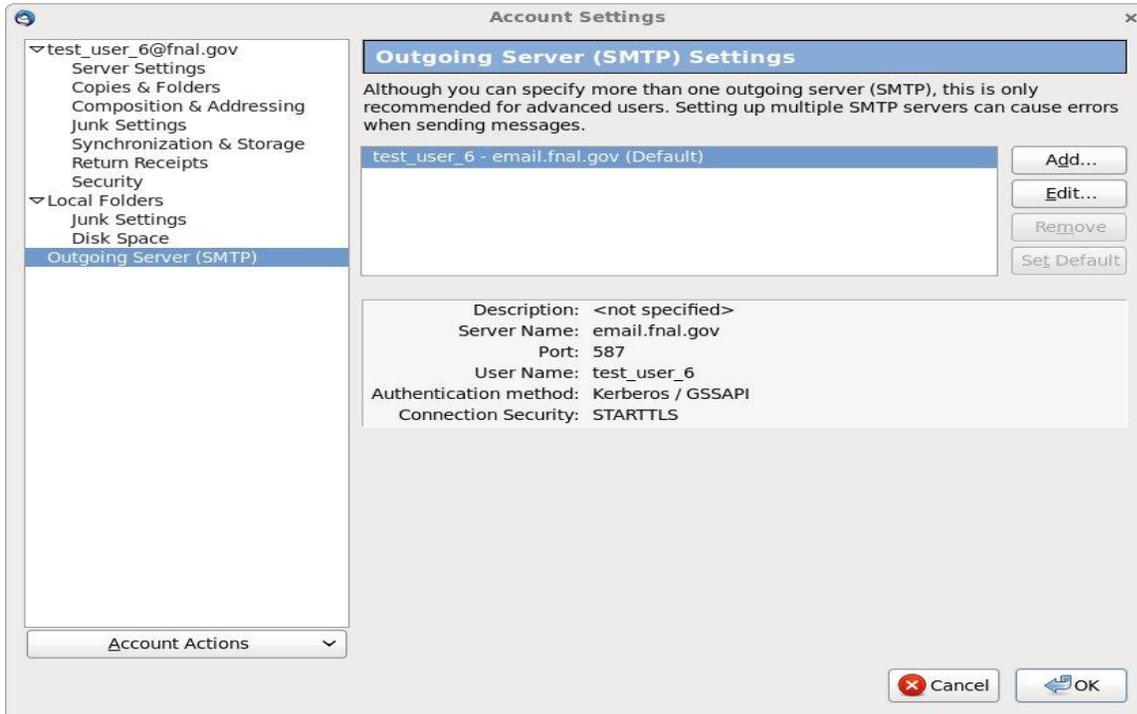


Select "Server Settings". Then select "Normal Password" for the Authentication method.



### 1.1.5 Thunderbird v3 Create Config – Manually Adjust Outgoing Parameters

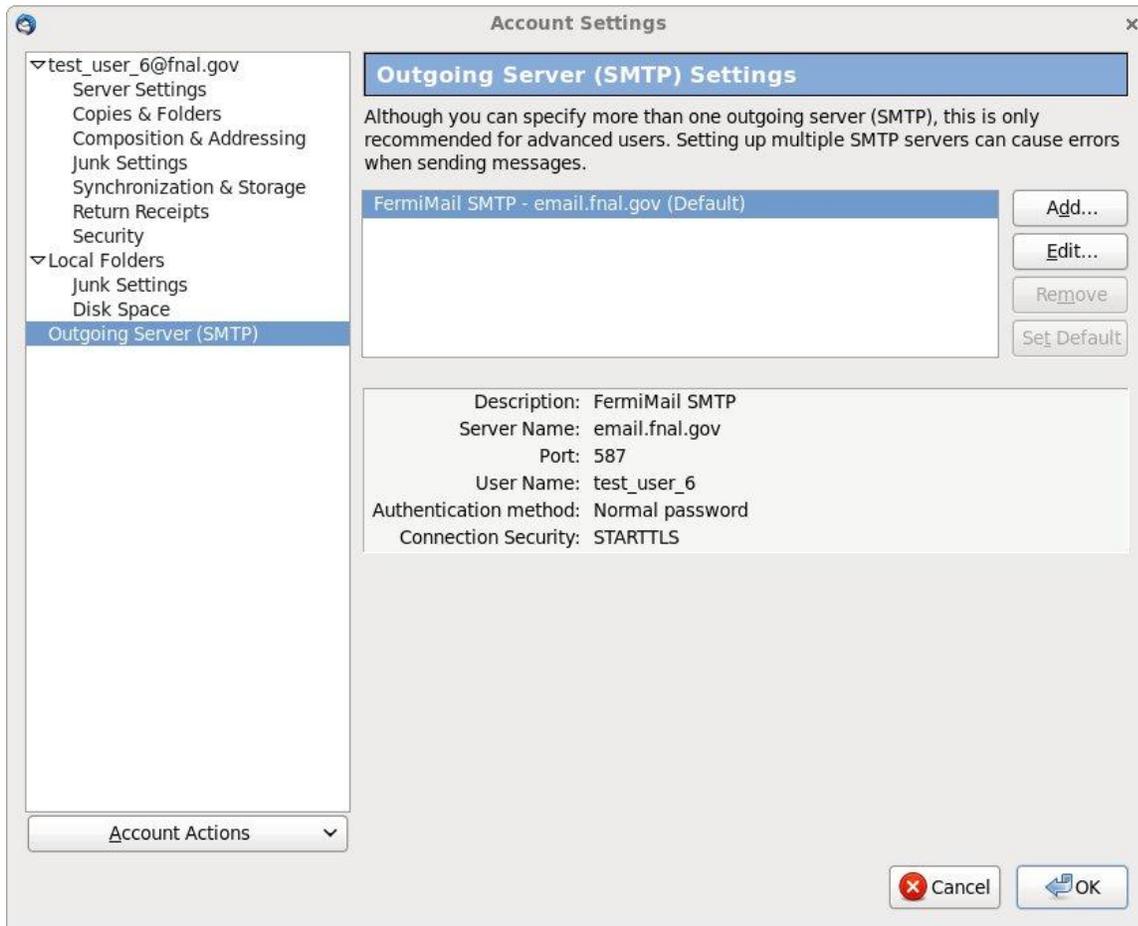
Select the Outgoing Server (SMTP) choice, select this configuration to the right, and select Edit.



Change the Authentication method to be “Normal password”, and select OK.



You should now see the correct Outgoing Server (SMTP) Settings displayed. Select OK, and you are done with the configuration.



If this is not your only outgoing Server (SMTP) Setting item, then you can select which is the default with the “Set Default” action on the right.

- ✓ Send a test email to this account (to test IMAP settings) and send a test message from this account (to test SMTP settings) to make sure your account is configured correctly. It is far better to test your account now and fix any issues while you may have time than miss a critical message later!

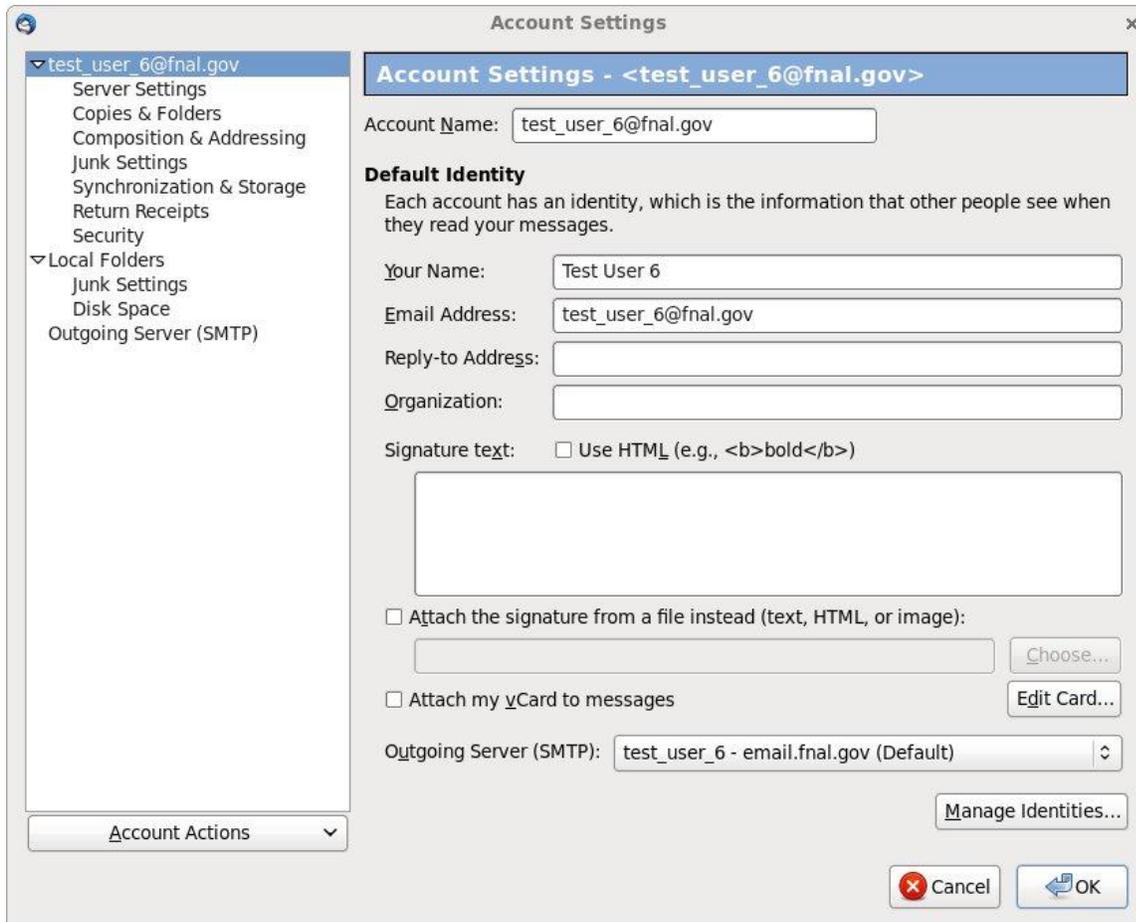
## 1.2 Remove an IMAP/SMTP Configuration for Thunderbird v3

### 1.2.1 Thunderbird v3 Remove Config – Remove Inbound Settings

Under the “Edit” menu option, select “Account Settings”.

- Windows: “Account Settings” is under the “Tools” menu option.

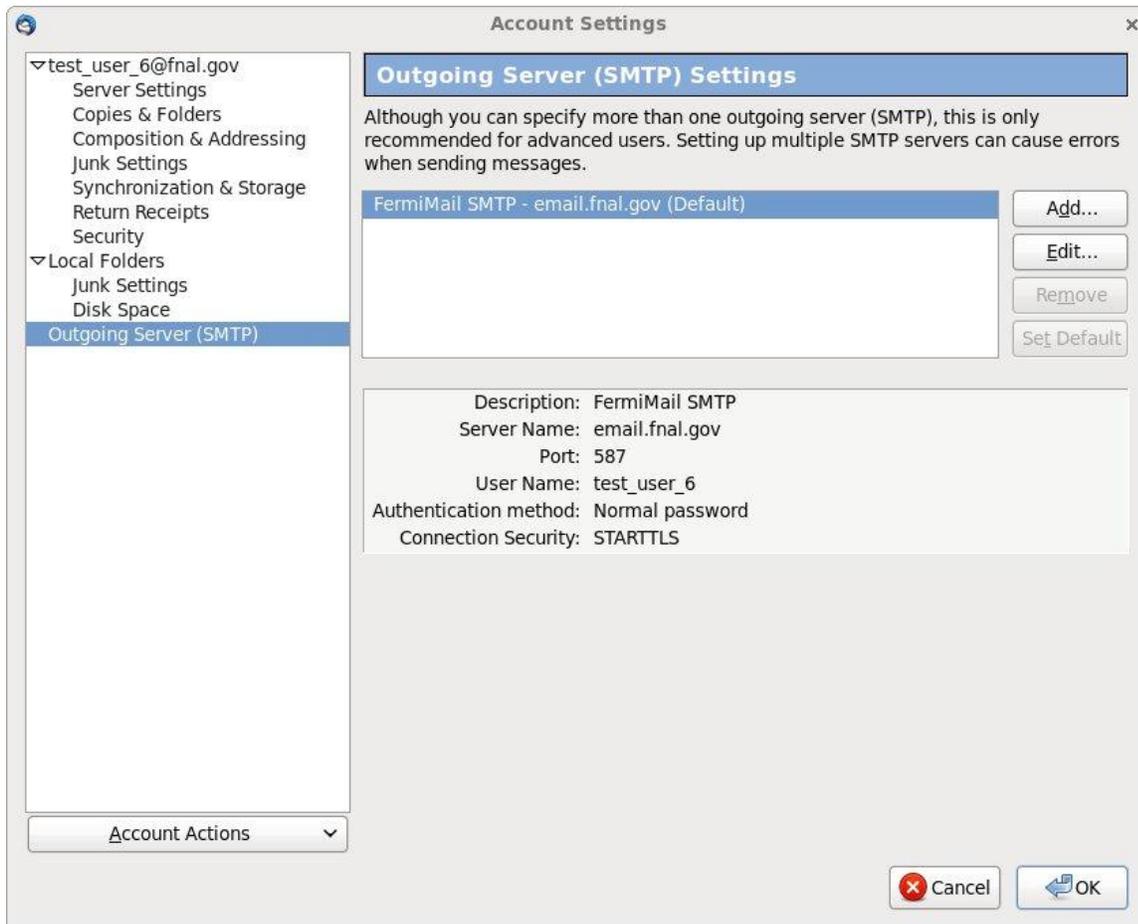
Select/highlight the configuration you wish to remove. Under “Account Actions”, select “Remove Account”. The removed account configuration should no longer appear in the account list in the left box.



## 1.2.2 Thunderbird v3 Remove Config – Remove Outbound Settings

- Outbound server configurations may be shared across multiple inbound account configurations. Only remove an outbound server configuration if it is no longer used.

Select/highlight the “Outgoing Server (SMTP)” configuration. You should see the Outgoing Server (SMTP) Settings for that configuration, as shown below. Select/highlight the SMTP configuration you wish to remove. From the Outgoing Server (SMTP) Settings actions to the right, select Remove. Note that Thunderbird will not permit you to remove the last SMTP setting once it is created. It is not particularly harmful to leave this in place.

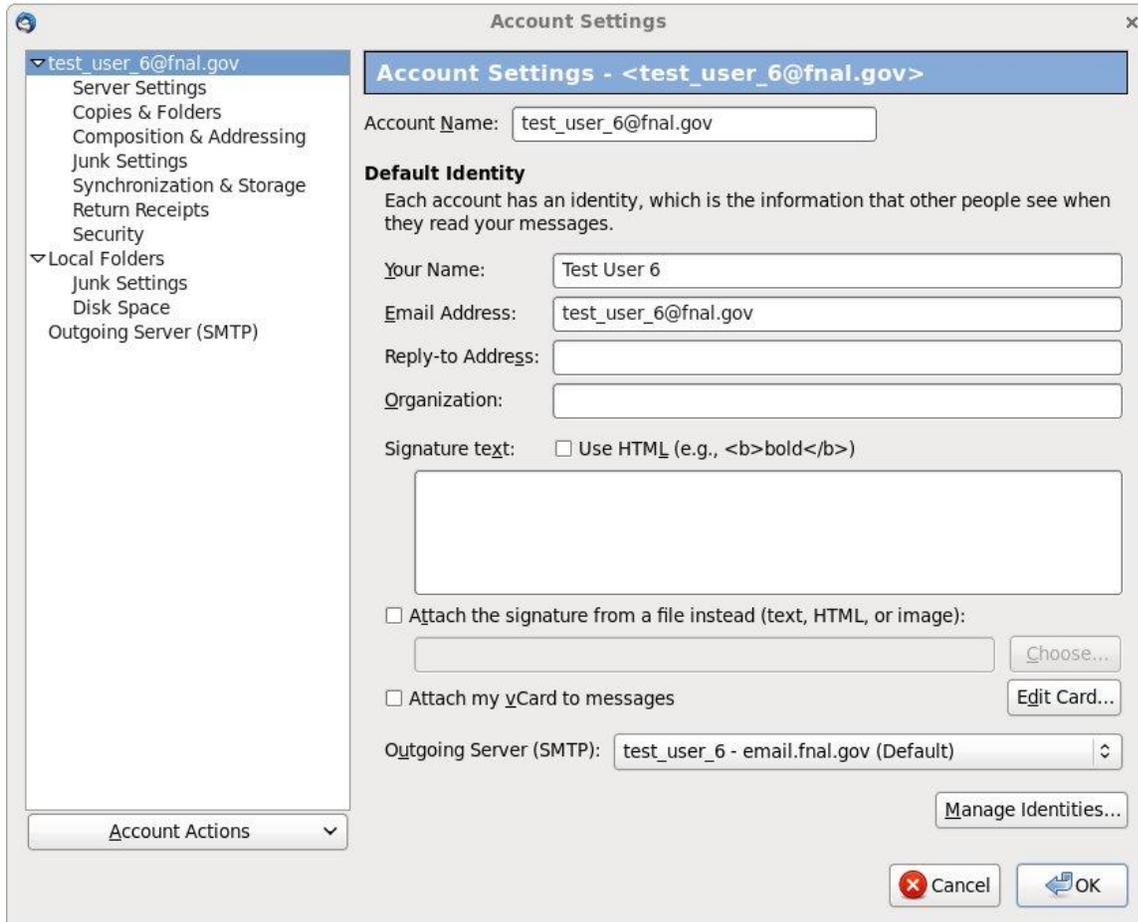


## 1.3 Check/Edit an IMAP/SMTP Configuration for Thunderbird v3

### 1.3.1 Thunderbird v3 Check/Edit Config – Access Account Settings

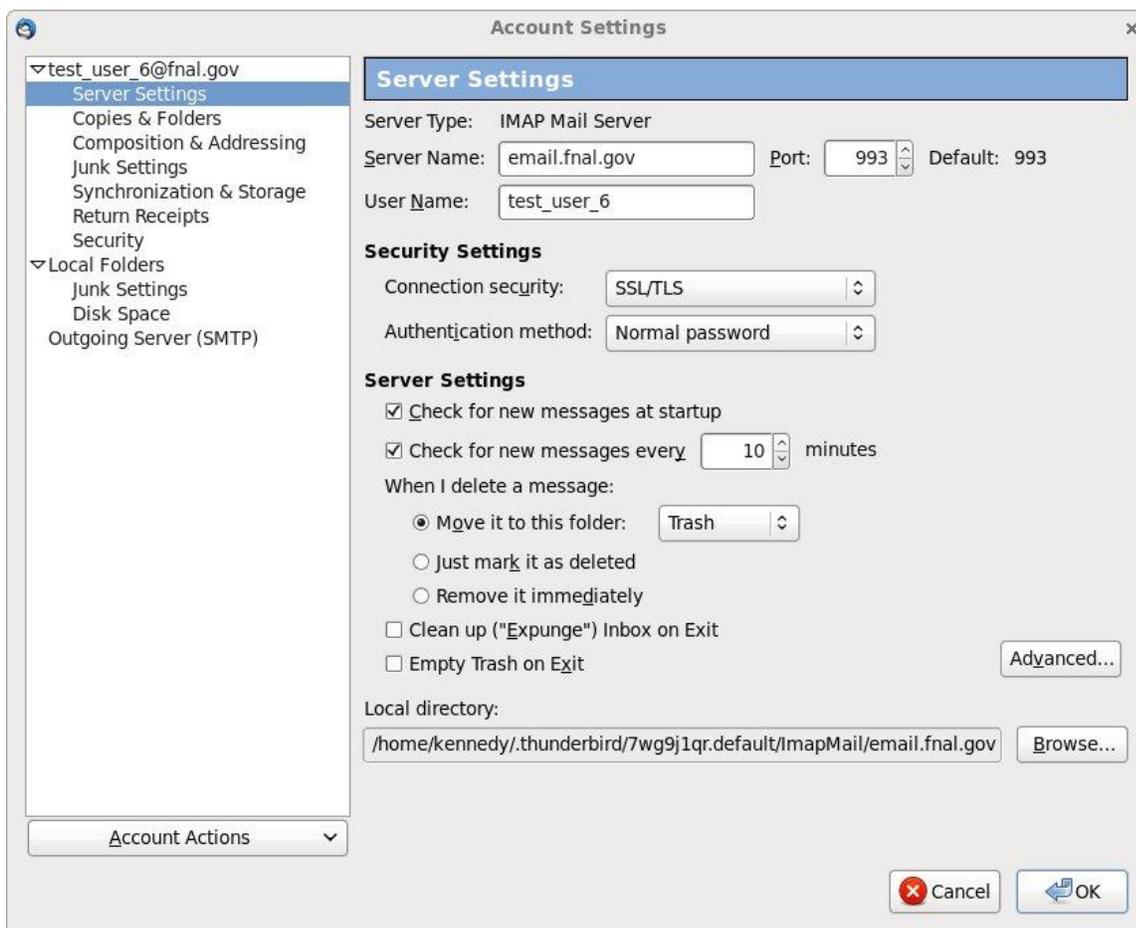
Under the “Edit” menu option, select “Account Settings”.

- Windows: You will find “Account Settings” under the “Tools” menu option.



### 1.3.2 Thunderbird v3 Check/Edit Config – Check/Edit Inbound Settings

Select/highlight the configuration you wish to check or edit. After you have made changes, be sure to select “OK” in order to save those changes.



### 1.3.3 Thunderbird v3 Check/Edit Config – Check/Edit Outbound Settings

Select/highlight the “Outgoing Server (SMTP)” configuration. You should see the Outgoing Server (SMTP) Settings for that configuration as shown below. Select/highlight the SMTP configuration you wish to check or edit. After you have made changes, be sure to select “OK” to save those changes.

