

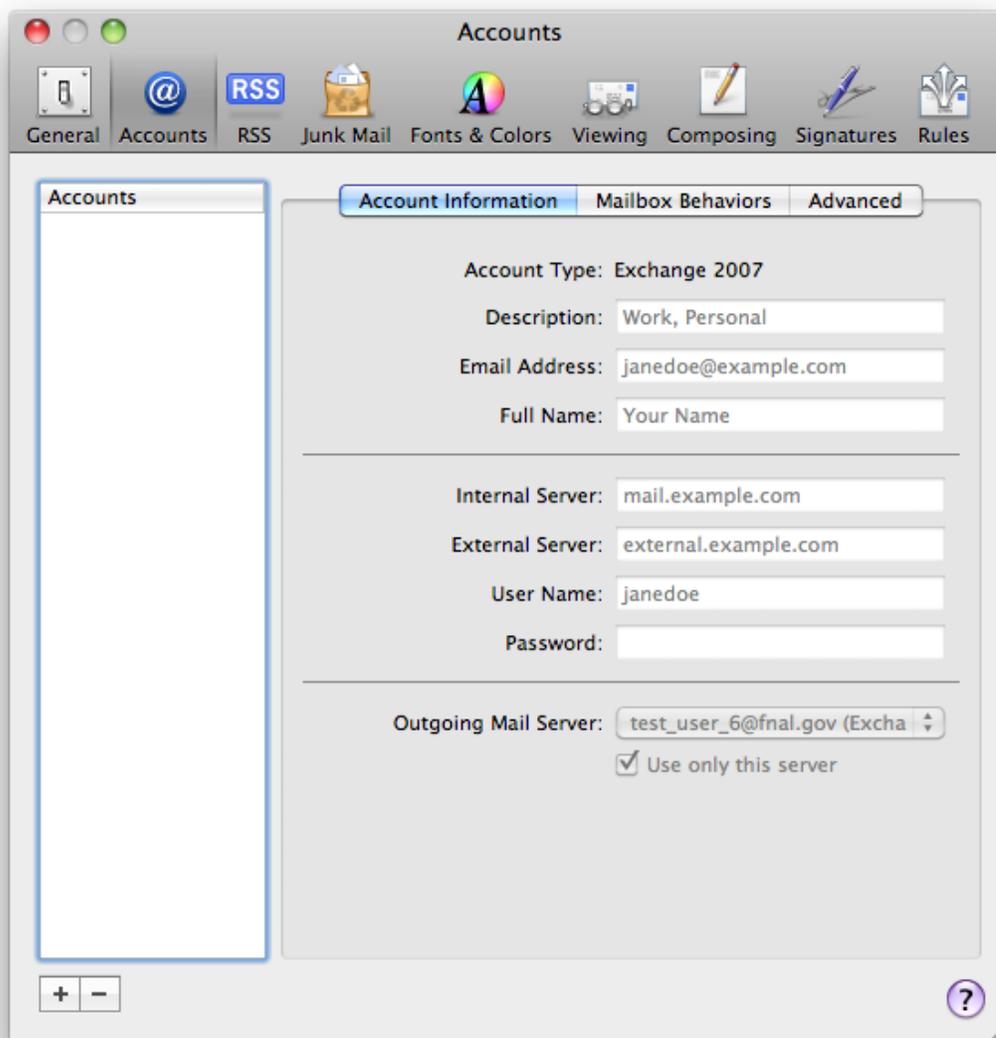
## 1 Mac Mail and IMAP/SMTP Configuration

**We recommend against using IMAP/SMTP with the Mac Mail client.** Please use MAPI protocol (a.k.a. native Exchange 2010 protocol) with the Mac Mail client. MAPI permits the integration of email, contact lists, and calendaring. The IMAP/SMTP protocols only support email. The MAPI protocol also requires fewer resources in the central Email service to support. We provide these instructions just in case the Exchange protocol support in the version of Mac Mail in use is inadequate.

### 1.1 Create an IMAP/SMTP Configuration for Mac Mail

#### 1.1.1 Mac Mail Create Config – Access Account Settings

In the “Mail” application, under the “Mail” menu option, select “Preferences”.



Then, select “+” for the Add Account function. Fill out the form with your username, but do not enter a password yet.

- To setup Mac Mail to use the IMAP protocol, you **must not** enter a valid password at this point. If you enter a valid password now, Mac Mail will presume to use the Exchange 2007 (MAPI) protocol since it delivers more functionality than IMAP/SMTP.



### 1.1.2 Mac Mail Create Config – Inbound Configuration

The “Incoming Mail Server” form will appear. Select IMAP account type, and set the incoming Mail Server hostname. Enter whatever you prefer for the Description field. Then, fill in the username and password fields. Note that your password is your SERVICES domain password. Select “Continue”.



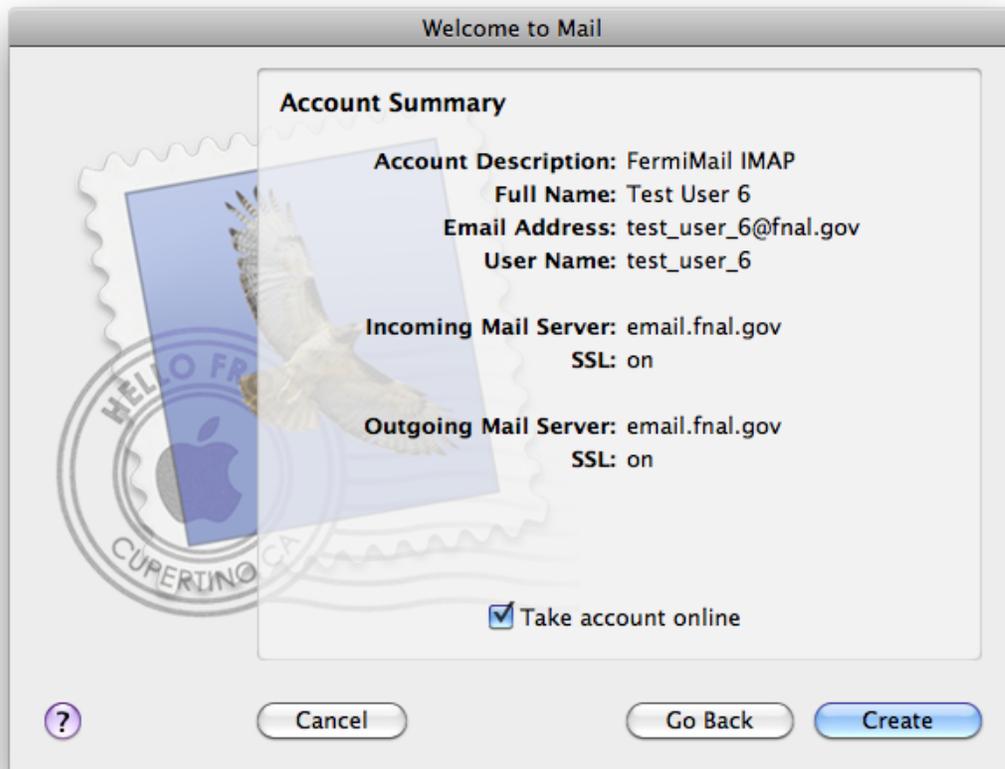
### 1.1.3 Mac Mail Create Config - Outbound Configuration

Next, configure the Outgoing Mail Server. Set the Outgoing Mail Server hostname with the SMTP hostname. Enter whatever you prefer for the Description field. Check "Use Authentication". Then, fill the username and password fields if they are not already populated. Note that your password is your SERVICES domain password. Select "Continue". The application will then check the settings, which could take a few minutes.



#### 1.1.4 Mac Mail Create Config – Account Summary... almost done.

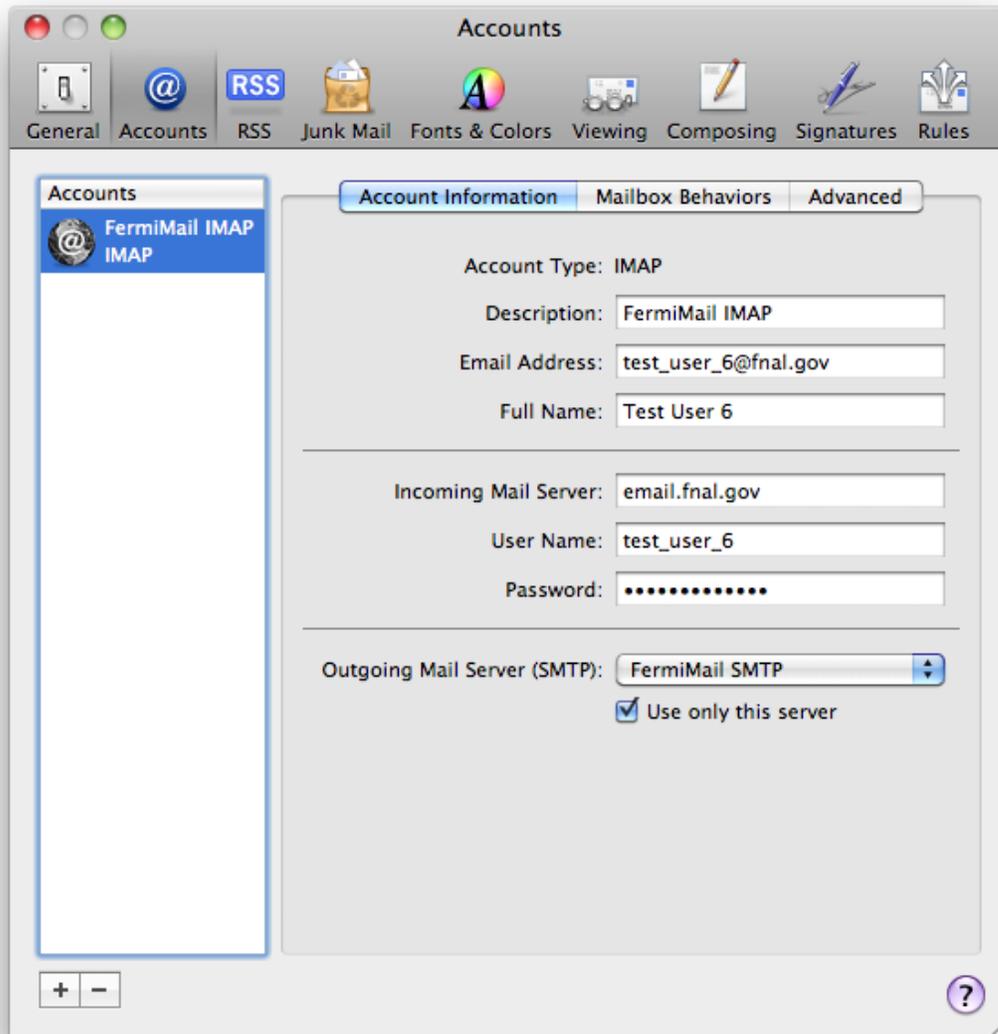
An Account Summary appears. Review the information, since any typo may prevent the email account from working properly. Select “Create” to finish.



Unfortunately, Mac Mail is likely to guess incorrectly about some details of the configuration. We will fix these now.

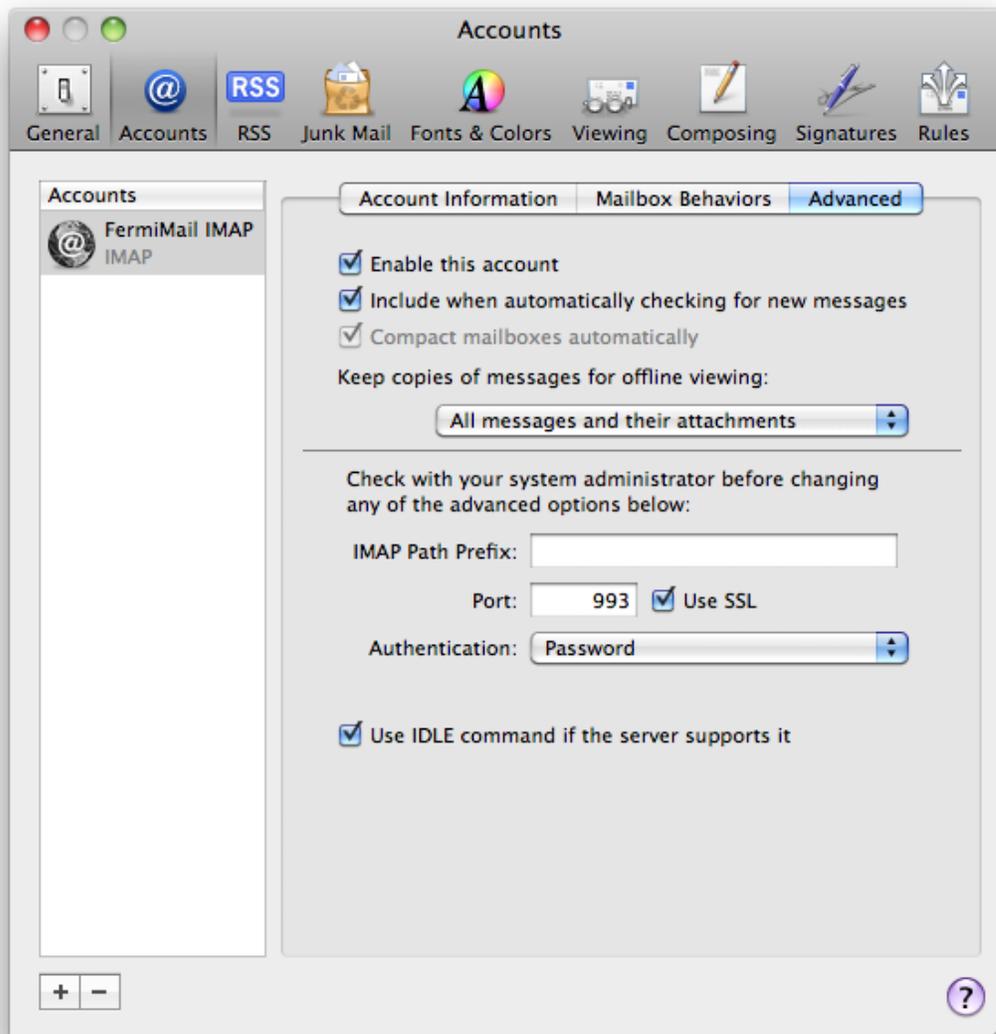
### 1.1.5 Mac Mail Create Config – Access Inbound Settings

Under the “Mail” menu option, select “Preferences”. The list of email configurations is in the left column of the form. Select/highlight the FermiMail configuration, which will display the basic “Account Information”.



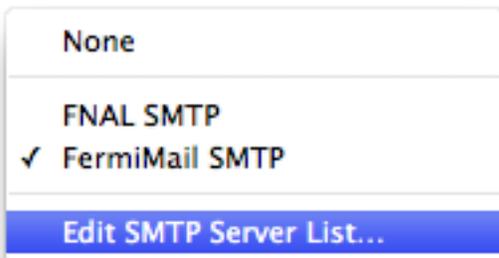
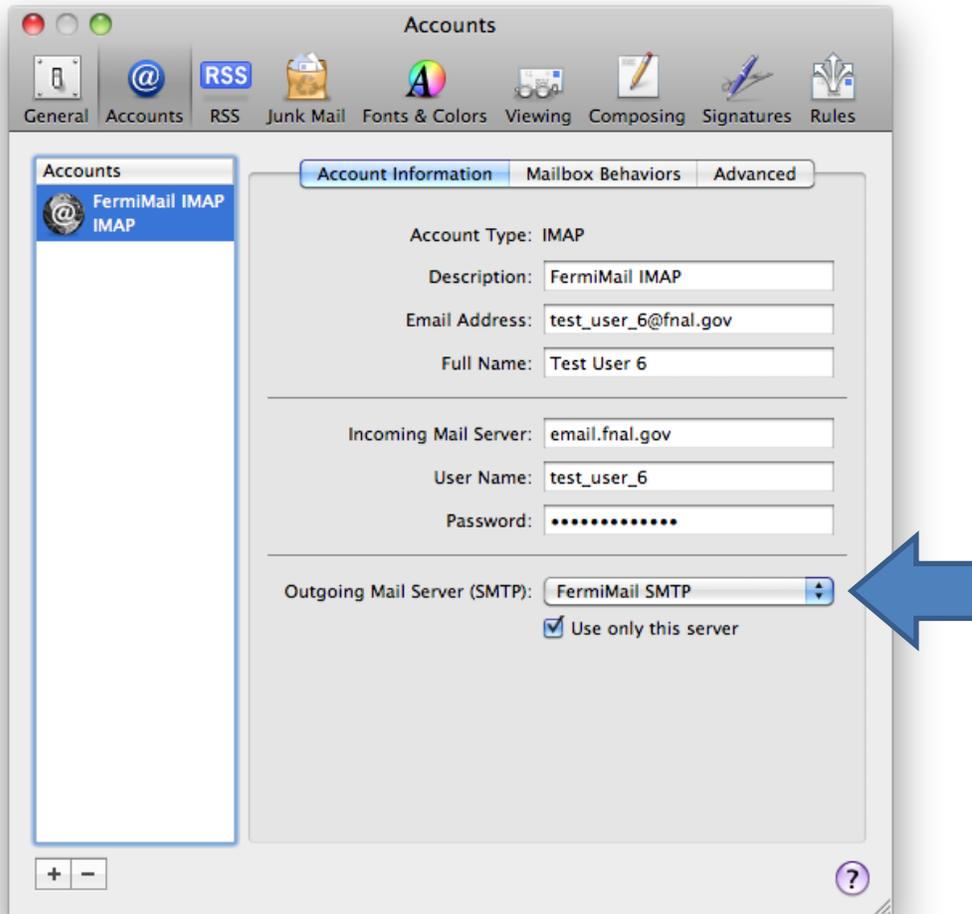
### 1.1.6 Mac Mail Create Config – Fix Inbound Advanced Settings

Select the “Advanced” tab. Make sure the Port number is set correctly, “Use SSL” is selected, and that “Password” is selected for Authentication. The Authentication field is often NOT set correctly by the application.



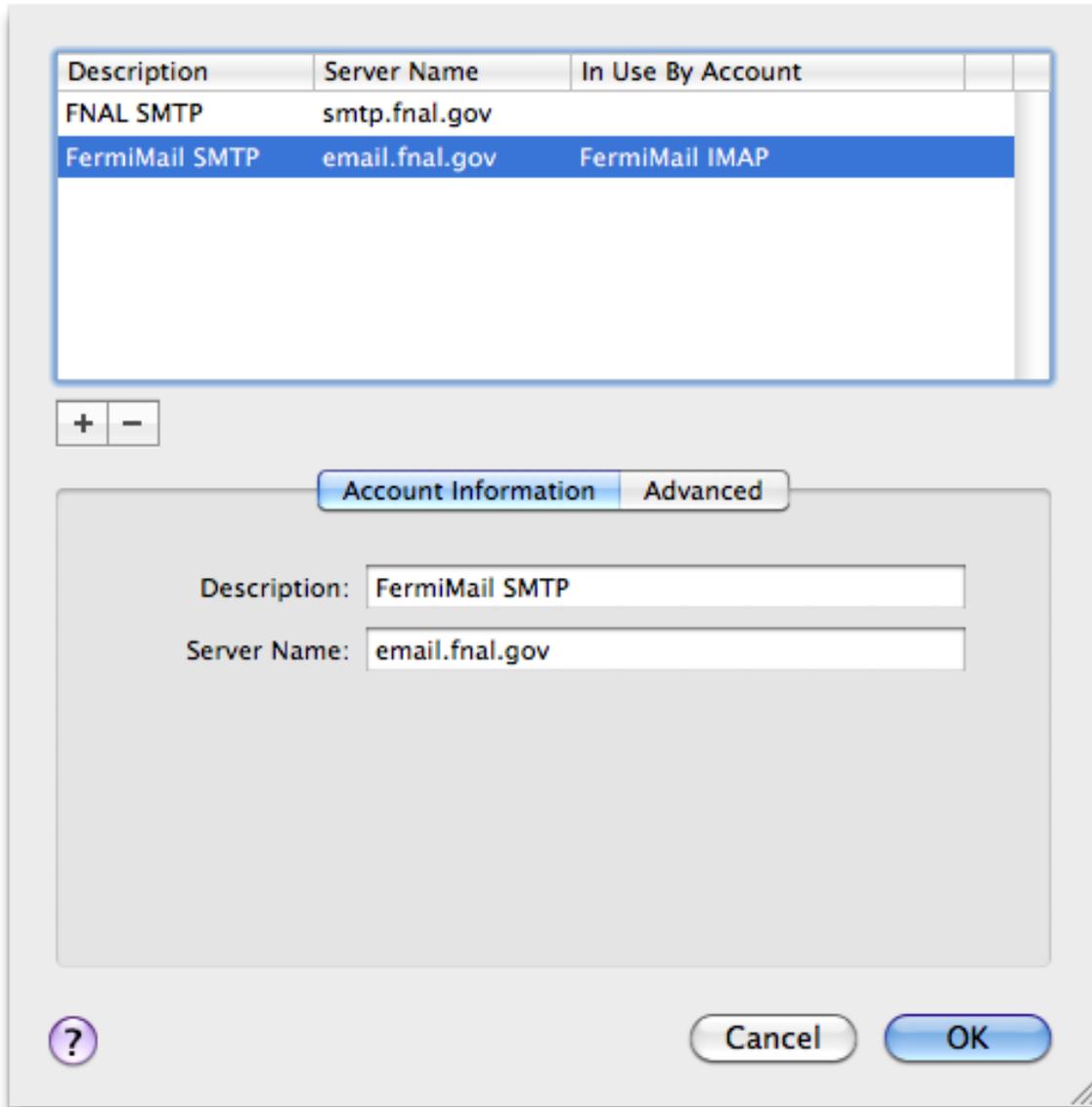
### 1.1.7 Mac Mail Create Config – Access Outbound Settings 1

Under the “Mail” menu option, select “Preferences”. The list of email configurations is in the left column of the form. Select/highlight the FermiMail configuration, which will display the basic “Account Information”. The outbound settings are accessed via the “Outgoing Mail Server (SMTP)” selector at the bottom right by selecting the “Edit SMTP Server List...” option.



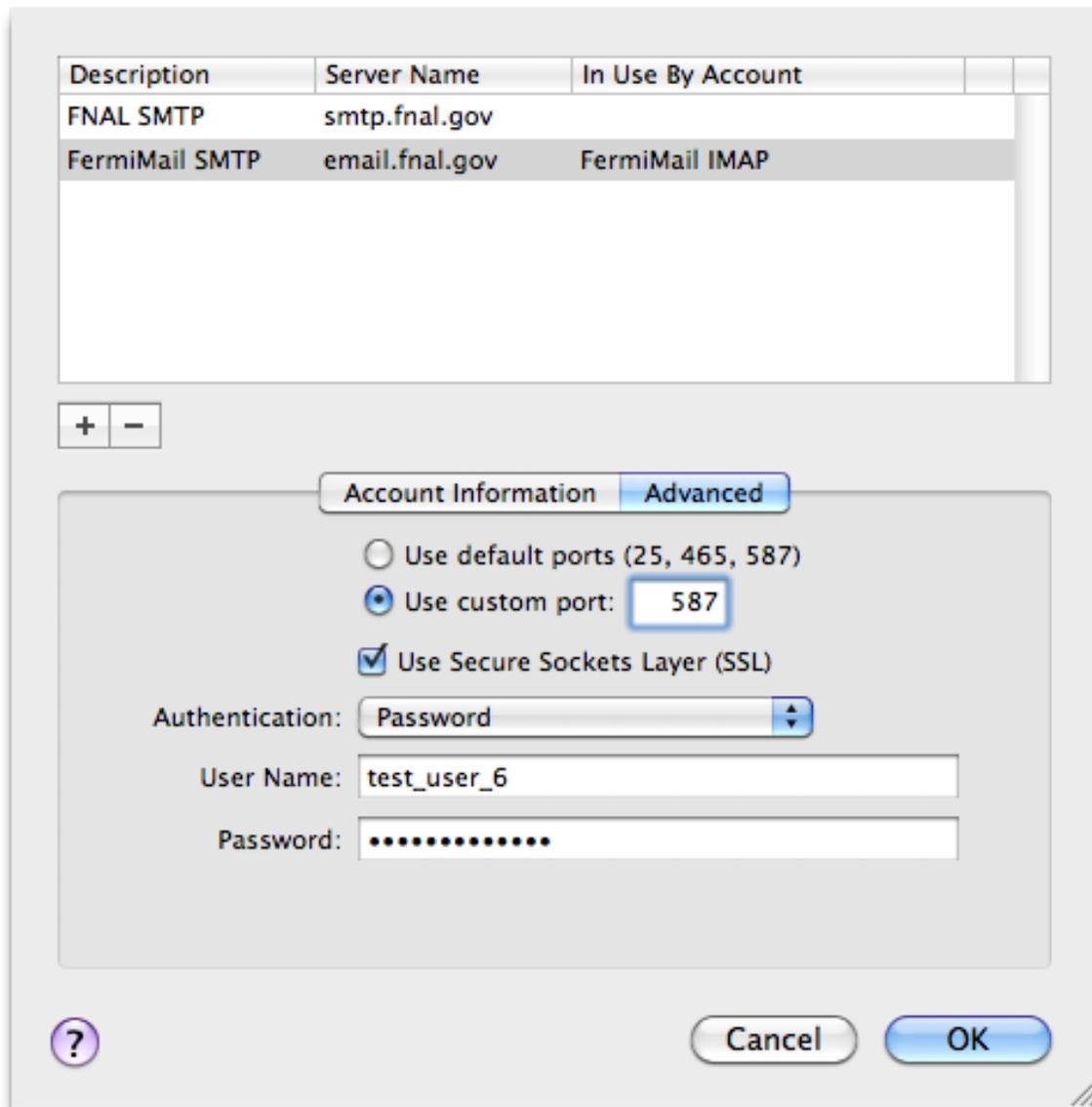
### 1.1.8 Mac Mail Create Config – Access Outbound Settings 2

Select the Outbound Account Settings to be edited. (Do not select “OK” yet.)

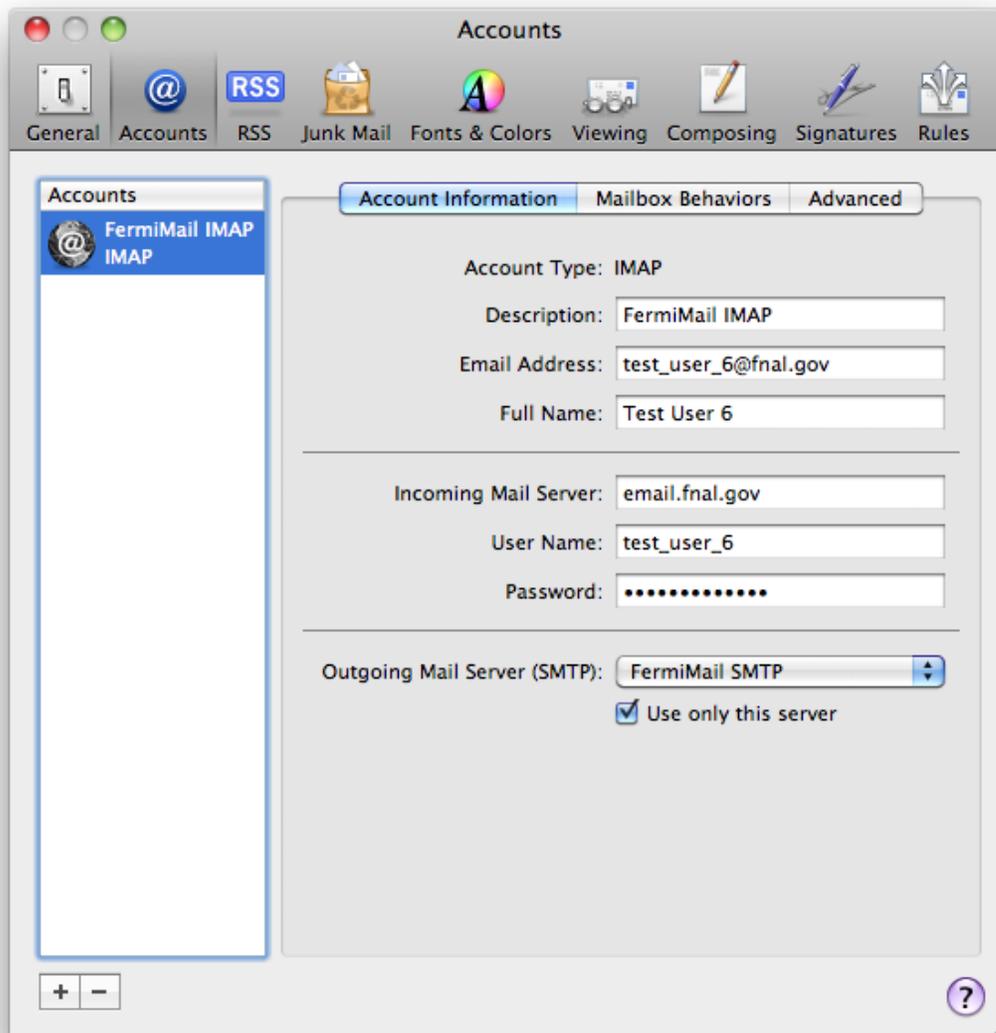


### 1.1.9 Mac Mail Create Config – Fix Outbound Advanced Settings

Select the “Advanced” tab. If not done so already, set the Custom Port number, and check “Use Secure Sockets Layer (SSL)”. Set the Authentication to “Password”, which is often NOT done automatically by the application. If not already populated, enter your username and password. Note that your password is your SERVICES domain password. Select “OK”.



### 1.1.10 Mac Mail Create Config – Congratulations.



If the configuration works, and it should if you have gotten this far without an obvious error, then Mac Mail will download information about your email to the IMAP server, and populate your IMAP folders.

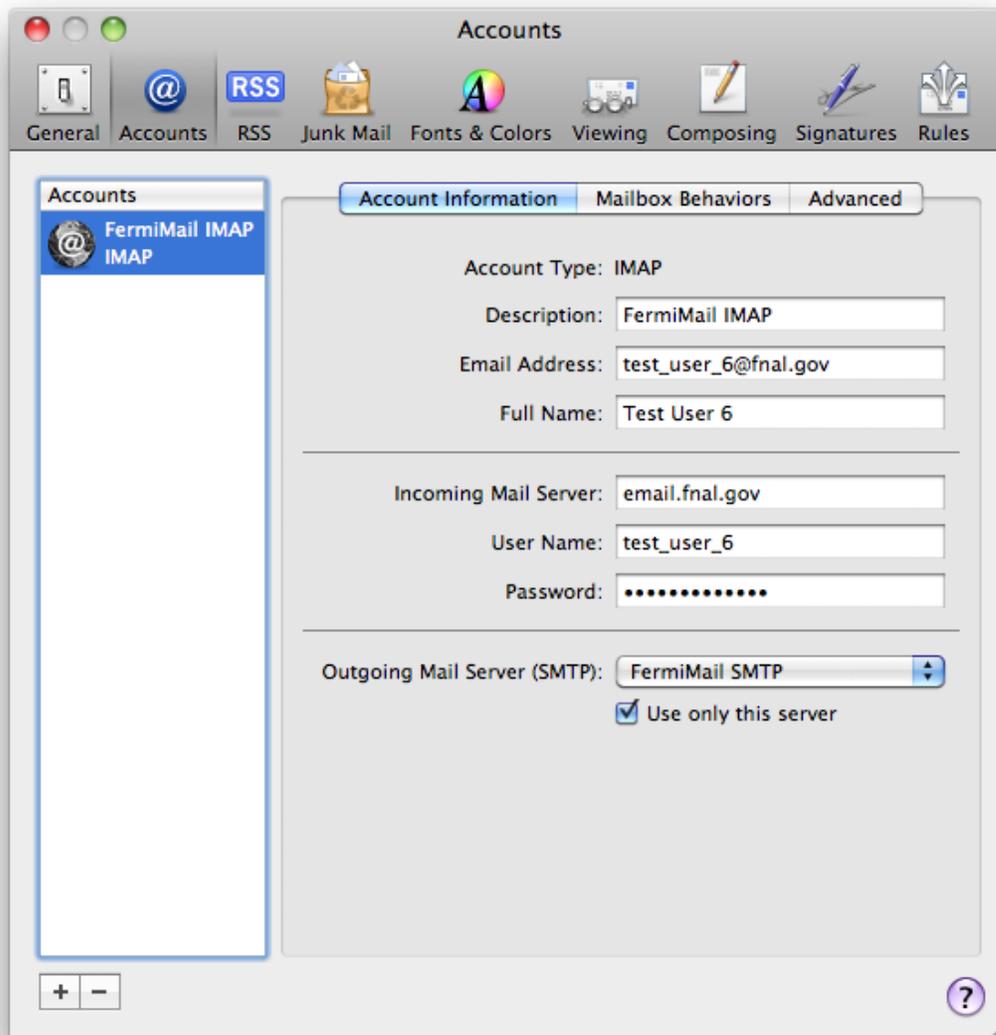
- ✓ Send a test email to this account (to test IMAP settings) and send a test message from this account (to test SMTP settings) to make sure your account is configured correctly. It is far better to test your account now and fix any issues while you may have time than miss a critical message later!

## 1.2 Remove an IMAP/SMTP Configuration for Mac Mail

Under the “Mail” menu option, select “Preferences”. The list of email configurations is in the left column of the form. Select/highlight the one you wish to delete and then click “-” to remove it.

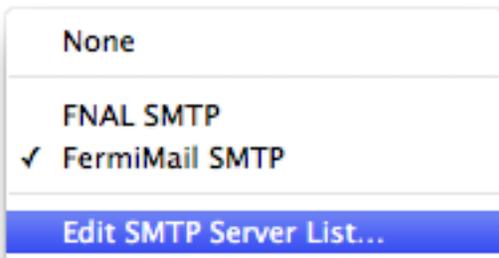
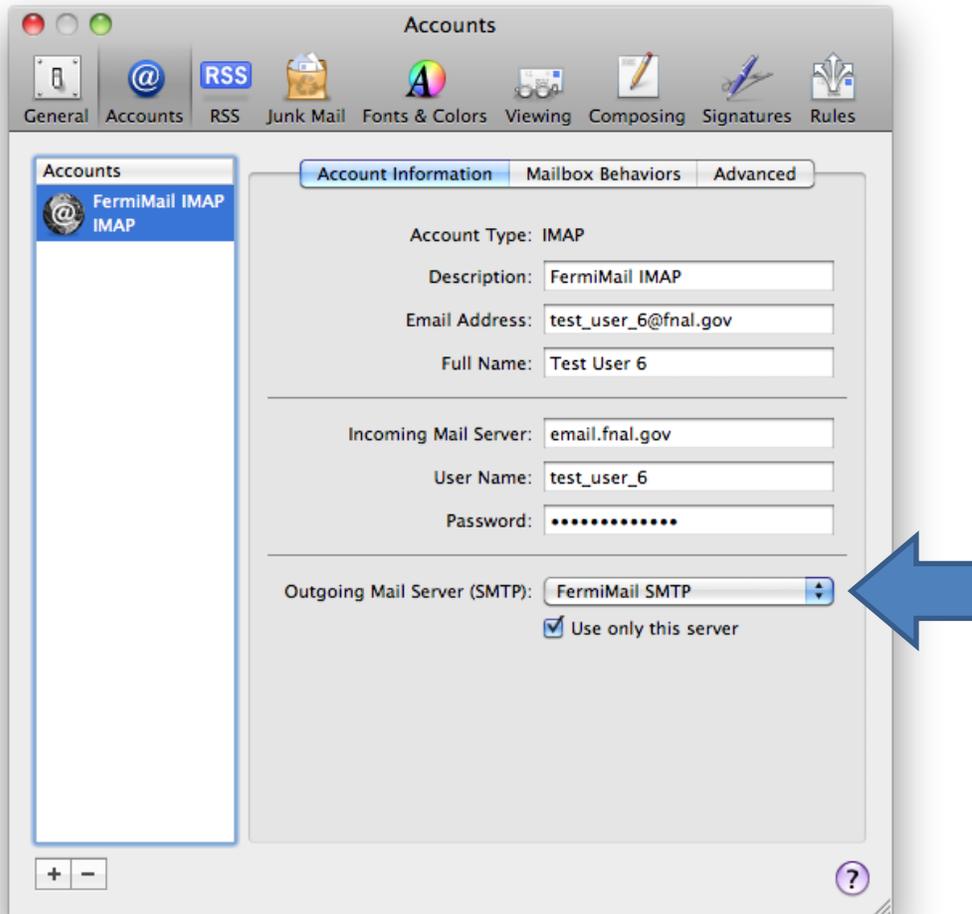
### 1.2.1 Mac Mail Remove Config - Remove Inbound Settings

Under the “Mail” menu option, select “Preferences”. The list of email configurations is in the left column of the form. Select/highlight the FermiMail configuration, which will display the basic “Account Information”. Select the account configuration to remove and select “-” at the bottom left of the Accounts list.



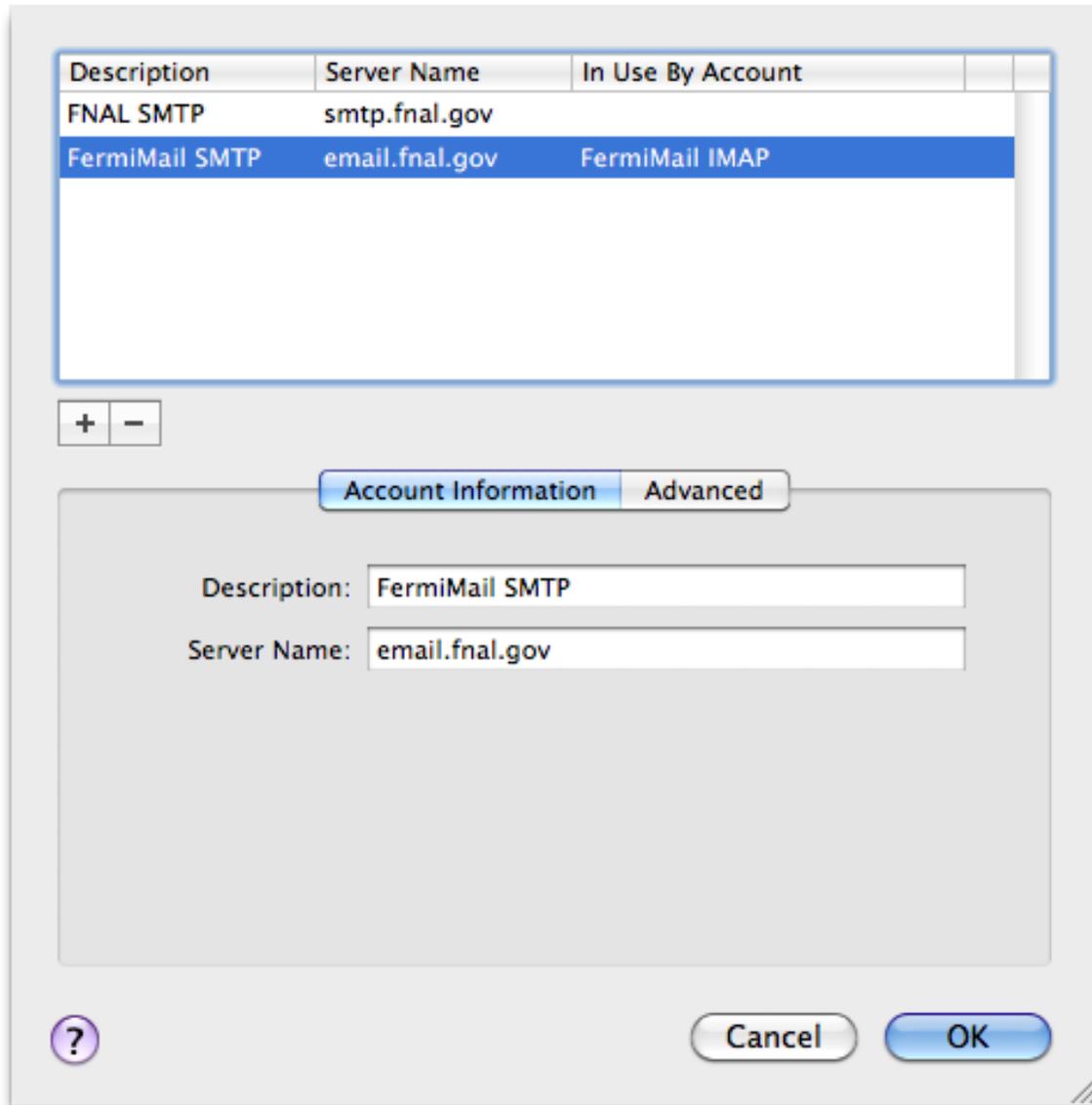
## 1.2.2 Mac Mail Remove Config – Access Outbound Settings 1

Under the “Mail” menu option, select “Preferences”. The list of email configurations is on the left. Select the FermiMail configuration, which will display the basic “Account Information”. The outbound settings are accessed via the “Outgoing Mail Server (SMTP)” selector at the bottom right. Click on this selector carefully in order to select the “Edit SMTP Server List...” option.



### 1.2.3 Mac Mail Remove Config – Access Outbound Settings 2

Select the Outbound Account Settings to be edited. Note the “-” at the bottom of the Outbound Service configuration list. Select the outbound configuration to remove, and then select “-”.

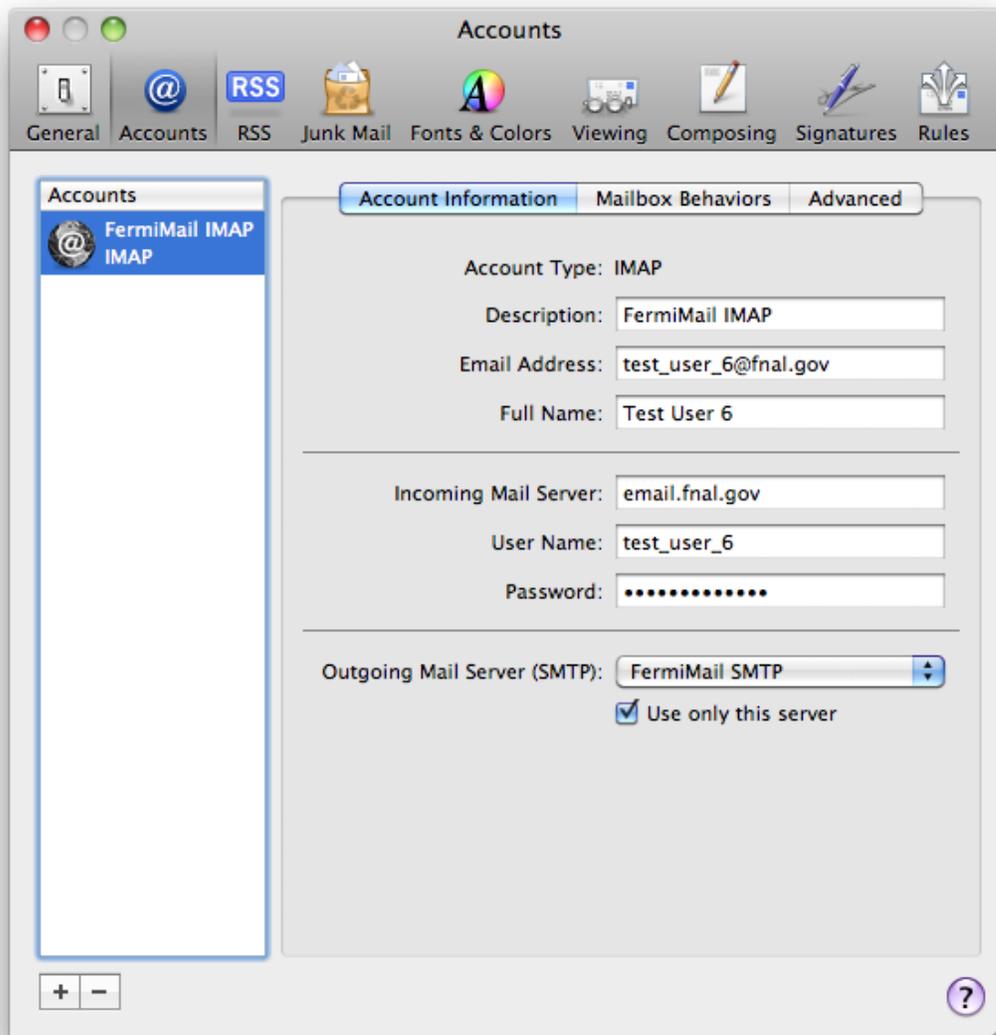


### 1.3 Check/Edit an IMAP/SMTP Configuration for Mac Mail

Under the “Mail” menu option, select “Preferences”. The list of email configurations is in the left column of the form. Select/highlight the configuration of interest. The parameters for the configuration are located in several places.

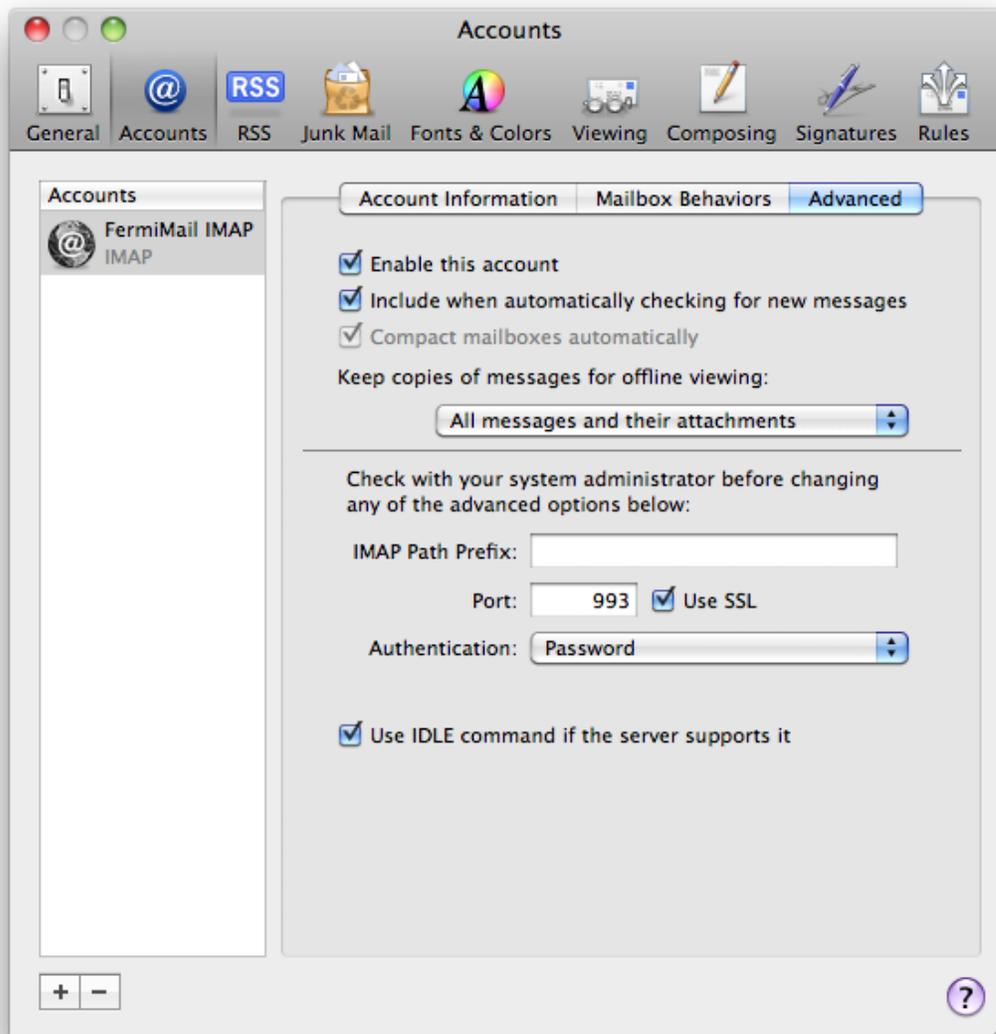
#### 1.3.1 Mac Mail Check/Edit Config – Access Inbound Settings

Under the “Mail” menu option, select “Preferences”. The list of email configurations is in the left column of the form. Select/highlight the FermiMail configuration, which will display the basic “Account Information”.



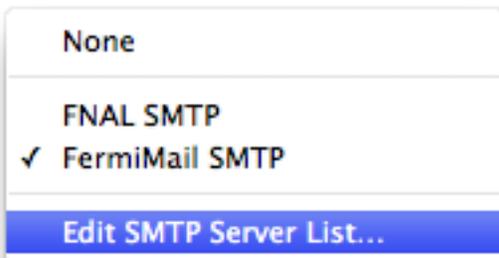
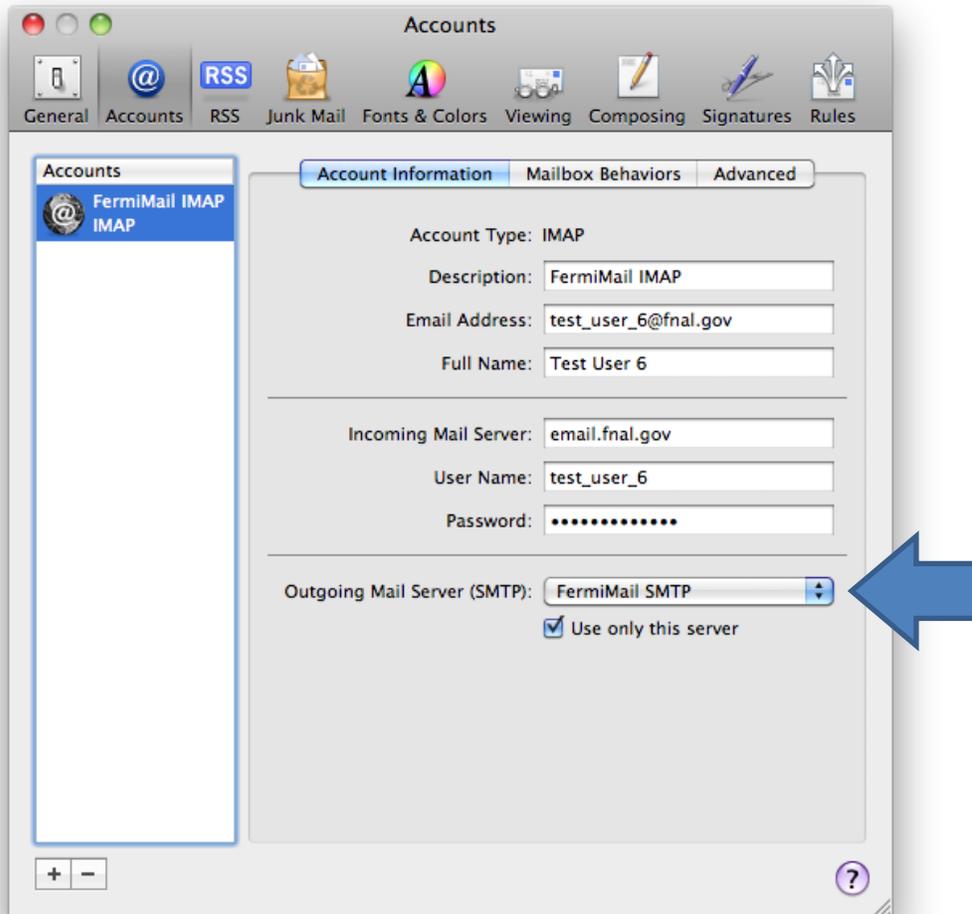
### 1.3.2 Mac Mail Check/Edit Config –Check/Edit Inbound Advanced Settings

Select the “Advanced” tab. Be sure the Port number is set correctly, “Use SSL” is selected, and that “Password” is selected for Authentication. The Authentication field is often NOT set correctly by the application.



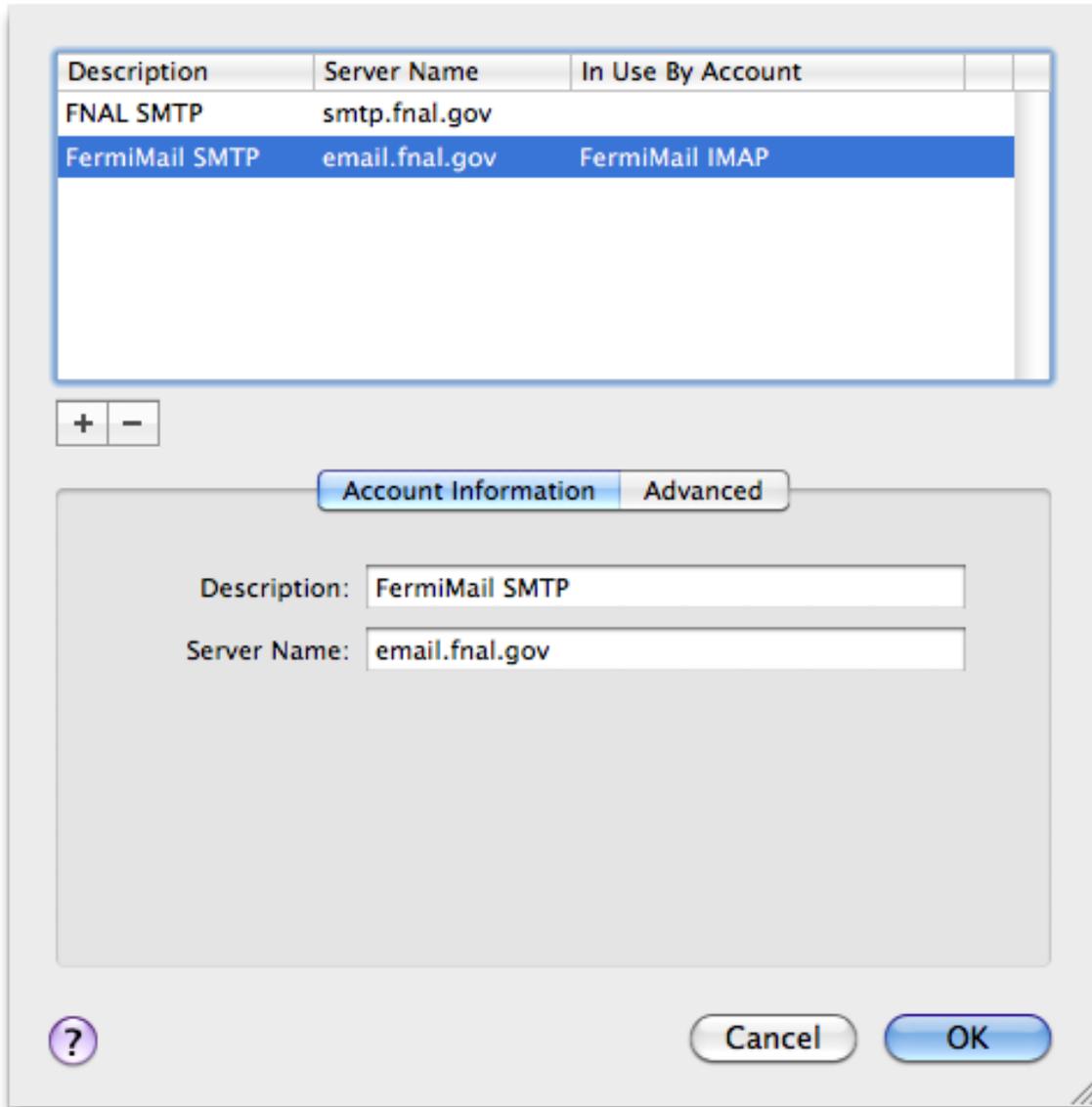
### 1.3.3 Mac Mail Check/Edit Config – Access Outbound Settings 1

Under the “Mail” menu option, select “Preferences”. The list of email configurations is on the left. Select the FermiMail configuration, which will display the basic “Account Information”. The outbound settings are accessed via the “Outgoing Mail Server (SMTP)” selector at the bottom right. Click on this selector carefully in order to select the “Edit SMTP Server List...” option.



### 1.3.4 Mac Mail Check/Edit Config – Access Outbound Settings 2

Select the Outbound Account Settings to be edited. (Do not select “OK” yet.)



### 1.3.5 Mac Mail Check/Edit Config – Check/Edit Outbound Advanced Settings

Select the “Advanced” tab. If not done so already, set the Custom Port number, and check “Use Secure Sockets Layer (SSL)”. Set the Authentication to “Password”, which is often NOT done automatically by the application. If not already populated, enter your username and password. Note that your password is your SERVICES domain password. Select “OK”.

