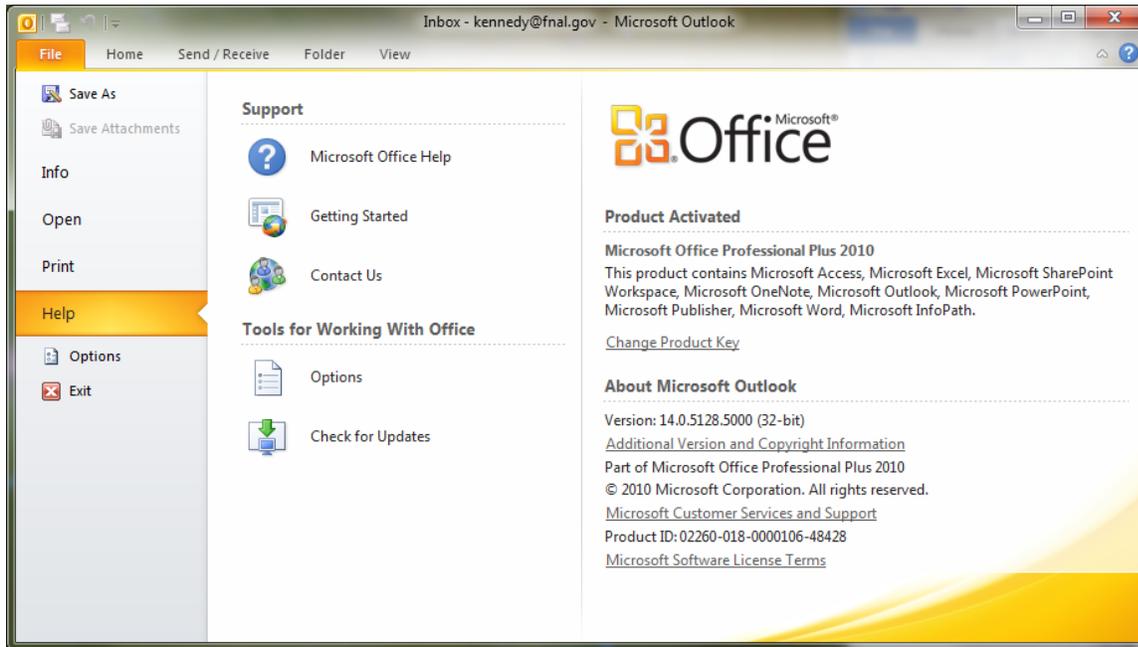


1 Determining Version/Protocol for Mac Mail

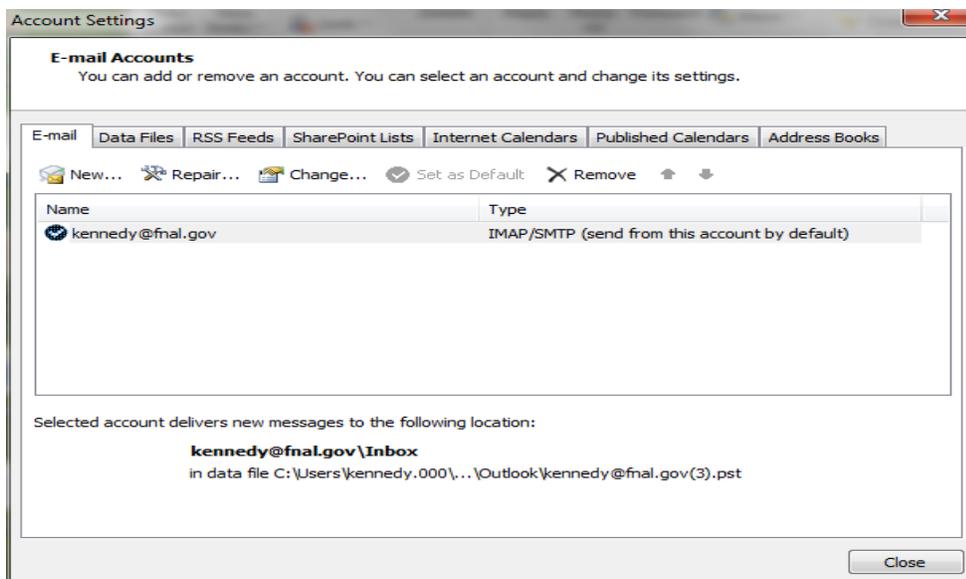
1.1 How to Determine the Client Application Version

Under the “File” menu option, select “Help”:



1.2 How to Determine the Email Protocol in Use

Under the “File” menu option, select “Account Settings”:



The protocol used by a configuration is in the “Type” column.

2 Determining Version/Protocol for Mac Mail

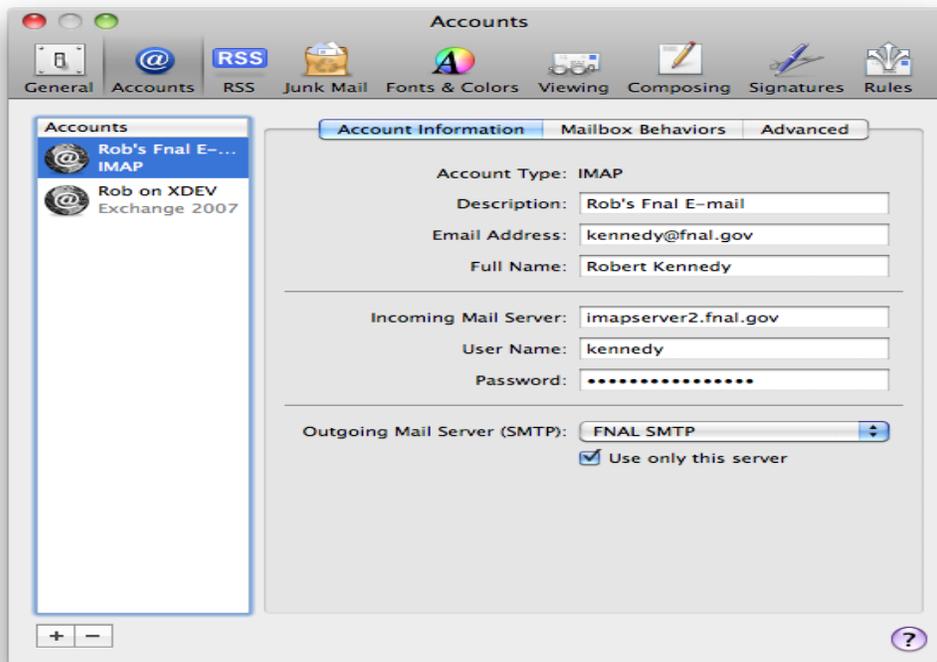
2.1 How to Determine the Client Application Version

Under the “Mail” menu option, select “About Mail”:



2.2 How to Determine the Email Protocol in Use

Under the “Mail” menu option, select “Preferences”:



The email protocol is listed for each configuration in the second grey line. In the screenshot above, there is one “IMAP” configuration (uses IMAP/SMTP protocol) and one “Exchange 2007” configuration (uses MAPI protocol). The Mail application also has the “Exchange IMAP” possibility which uses a variant of the IMAP/SMTP protocol used by older Exchange servers.