

Troubleshooting (Trace Route)

Step 1: Highlight "**System Info**" on Place a call screen and hit **Enter** on the remote



Step 2: Select **Diagnostics** from the System Menu



Step 3: Select **Network** from Diagnostics menu



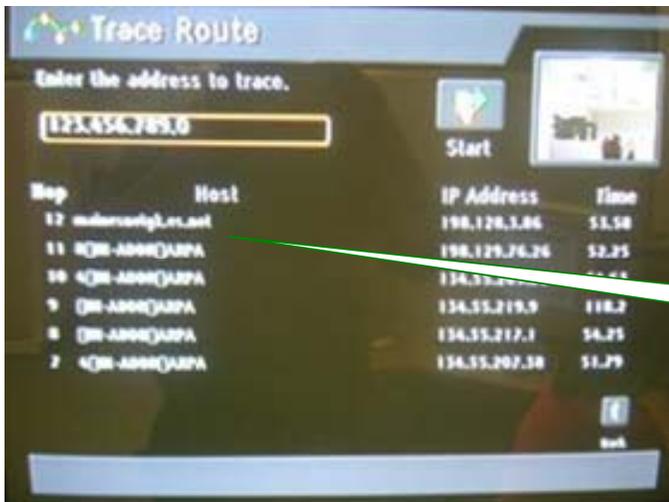


Step 4: Select **Trace Route** form Network Diagnostics screen



Step 5: Enter IP address you wish to test

Step 6 : Select **Start**



If the test is successful, the system gives a list of hops between the system and the IP address you entered