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Mark O Kaletka (Gerald M Guglielmo)	Deputy Head Associate Head

Business Infrastructure	Department Head
James M Fromm	
Enterprise Applications Operations	Department Head
Udaya Manikonda	
Network and Communication Services	Department Head
Ramon C Pasetes	
Facility Operations	Department Head
Adam B Walters	

Service Operations Support	Department Head
Gerald M Guglielmo	
Information Resources	Department Head
Heath O'Connell	
Enterprise Services Operations	Department Head
Michael Rosier	

## Business Infrastructure

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Department Head

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(James M Fromm) Group Leader

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Norman C Ho

Craig R Mohler

Randy Reitz

Ted Schmidt

Felix Sotres

Michael W Zalokar

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Gerald M Guglielmo Department Head

NTT Data Managed Services  
Darnell Green Program Manager

Desktop Engineering  
Quinton C Healy Group Leader

Geoffrey Cluts  
Rich Eckert  
Christopher Sheppard  
Kirk T Skaar

Authentication Services  
Al Lillianstrom Group Leader

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Thomas R Bozonelos  
Kevin J Conway  
Saul Gonzalez  
Olga Terlyga  
Vacant Replacement

Enterprise Engineering Applications  
Tony W Metz Group Leader

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NTT Data Managed Services  
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Linda Blomberg IT Asset Management  
Jeffrey Gumm SCCM & App Packaging  
Mitch Novak VOIP Lead  
Michelle Quinn SIM

Technical Operations  
Dave Schuman Lead

GEM Cabling Subcontractor  
Scott Wilson Network Cabling

MPS Lead and Print  
Rhonda Graham Lead

Jerry Dee  
Jesse Taff Print Services Tech  
Harris Technologies Managed Print Services

Desktop Support  
Samantha Arbogast Lead

Blake Filarski Support  
Pete Jovanovich Desktop Hardware  
Jack Manprasert Support Windows/Mac  
Kunal Rami Print Services Tech  
Richard Young Support

Logistics/PREP  
Justin McCoy Lead

Hugo Hernandez Logistics/PREP  
Joy Miletic Logistics/PREP

IMAC & Hardware  
Mike Miletic Lead

WP & Associates OOW Component Support  
Tyrone Kilebrew Service Desk Tech  
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Laura Sedlacek Service Desk  
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Information Resources  
Heath O'Connell Department Head

Cynthia Arnold Printing Services  
Kathryn Duerr Records & Technical Publications  
Valerie Higgins Archives & History

Karin Kemp On-Call  
Jessica Trombetta On-Call

Library  
Sandra Lee Group Leader

(Melissa Clegg)  
Mary Cook On-Call  
Kathy Saumell  
Teresa Witt On-Call

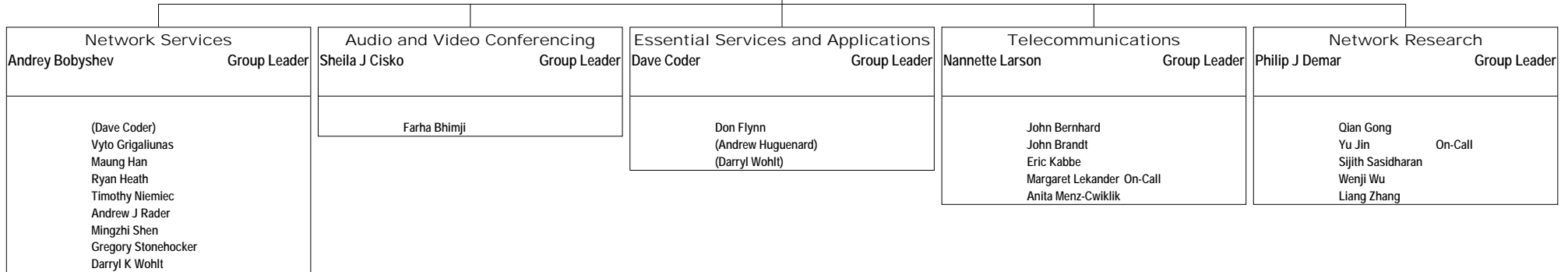
Content Management  
Keenan Newton Group Leader

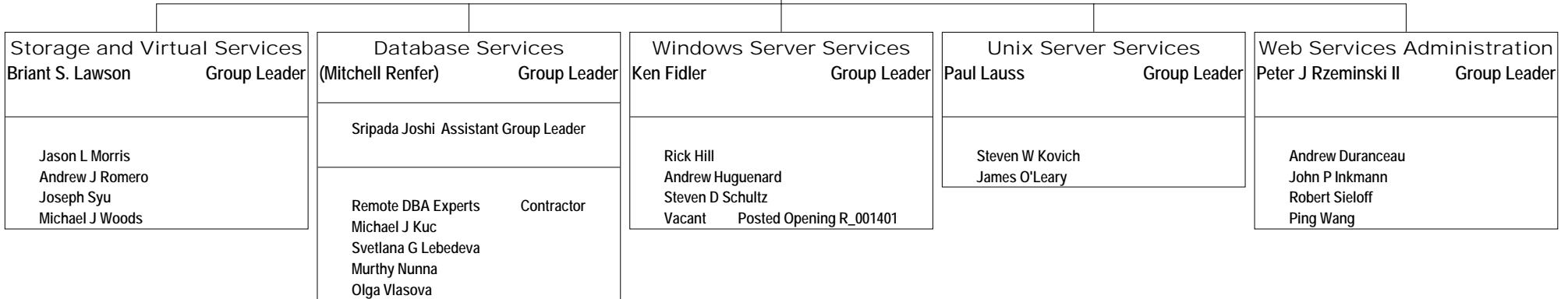
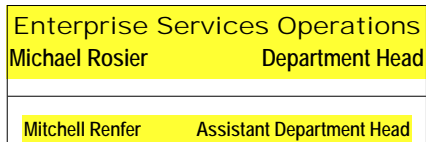
Muntasar Alsaray  
Robert Atkinson  
Penelope Constanta  
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Kimberly I Myles  
Jean Reising  
Andrea Self  
Mohammed Yahya

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## Facility Operations

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Mark S Thomas      Building Manager  
Scott Neill

Facilities Support Services  
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William A Barker  
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